



OUR SOLUTION FOR PROFESSIONAL SERVICES

Deliver an outstanding customer experience

Worktray solutions can give your professional services organization the tools and deep visibility you need to manage labor costs to budget, drive quality performance, and better understand the cost of delivering services. In turn, you can bid more profitable business to your clients — all while delivering the kind of service that leads to higher levels of customer retention.

The Solution

- **Data Collection** – Automatically collect accurate data
- **Time and Attendance** – Reduce errors; minimize overpayment
- **Absence Management** – Manage the people who aren't there
- **Scheduling** – Right person, right place, right time
- **Activities** – Link your people to the work that they do
- **Analytics** – Monitor, diagnose, and address issues
- **HR and Payroll** – Consolidate your employee-related information
- **Hiring** – Find, select, and hire the right people

Key Benefits

- » **TRACK EMPLOYEE TIME** — centrally and accurately — by program, project, grant, and asset
- » **ALLOCATE LABOR COSTS** to multiple jobs, departments, and locations to understand exactly how budget dollars are spent
- » **MANAGE A DISPERSED WORKFORCE** with mobile tools that support instant visibility and seamless communication
- » **IMPROVE EMPLOYEE ENGAGEMENT** with comprehensive talent management and self-service tools that promote autonomy
- » **HIRE AND RETAIN QUALITY EMPLOYEES** to help ensure a safe environment for members, program participants, and staff
- » **MITIGATE COMPLIANCE RISK** with a central repository of employee certifications and licenses that is updated in real time

